



09/875,083

Patent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Application of:

Dean C. MARCHAND et al.

Application No.:

09/875,083

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**Reply under 37 CFR 1.116  
EXPEDITED PROCEDURE**

Examiner: Deane Jr, W.

Group Art Unit: 2642

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SMC  
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(NE)**RECEIVED**

DEC 01 2003

Technology Center 2600

For: SERVICE MANAGEMENT SYSTEM BLOCKING

**BOX AF**Assistant Commissioner for Patents  
Alexandria, VA 22313-1450**RESPONSE UNDER 37 CFR 1.116**

Dear Sir:

In response to the final Office Action of September 25, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS ..... 2

REMARKS ..... 6